AICPA CPA Easy Pay FAQs

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**FAQs**

**Why is CPA Easy Pay being offered?**

CPA Easy Pay makes paying for your insurance quick and easy. You can pay your bill by credit card or electronic check -- from anywhere, at any time, on any device, just by verifying a few pieces of information.

**How do I contact customer service with a question?**

Please call us at **800-223-7473,** Monday through Friday, 8:30 am to 6:00 pm ET, for answers to your questions or to speak with an AICPA Risk Advisor.

**Which credit cards do you accept for payment?**

We accept all major credit cards: Visa, Mastercard, American Express and Discover. We also accept payment by electronic check.

**Is there a fee for using CPA Easy Pay?**

There are no charges and no fees for using CPA Easy Pay.

**How can I make a payment on my GVUL and Long Term Care policy?**

Payments for GVUL and Long Term Care policies can only be made by electronic check.

**Why don’t I see my Personal Liability Umbrella (PLUS) or Group Life policy listed?**

At this time, only Individual and GVUL policies can be paid for using CPA Easy Pay. We may expand CPA Easy Pay in the future to other products. You will need to pay for your PLUS policy by check or through your bank’s online bill pay service. To make a payment on a Group Life policy, please visit our [Online Self-Service Center](https://trustmyaccount-uat.cpai-test2.com/) and click the Make a Payment button.

**Does the AICPA Member Insurance Program save my credit card or banking information?**

Your credit card and banking information will not be saved, nor can we see the information you entered to make a payment.

**How do I change the frequency of my payment?**

Please visit our [Online Self-Service Center](https://trustmyaccount-uat.cpai-test2.com/) where you can change frequency or payment type.

**Why is my email address required to use CPA Easy Pay?**

The email address you enter is where we will send your payment receipt.

**Is there a limit on the amount I can pay?**

Yes, the per-transaction limit for credit card payment is $20,000. The per-transaction limit for electronic check payment is $25,000.

**Have other questions about CPA Easy Pay?**

Please call us at **800-223-7473**, Monday through Friday, 8:30 am to 6:00 pm ET